

STATE	MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Jun-14	AGGR	PO-1-01-6020	Entire State	Average Response Time - Customer Service Record (CSR)	EDI	Parity with Retail plus not more than four (4) seconds	NA	3.03	NA	619	NA	1,874.00	3.03	0.00	
NH	1-Jun-14	AGGR	PO-1-01-6030	Entire State	Average Response Time - Customer Service Record (CSR)	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-1-01-6050	Entire State	Average Response Time - Customer Service Record (CSR)	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	2.94	NA	1594	NA	4,683.00	2.94	0.00	
NH	1-Jun-14	AGGR	PO-1-02-6020	Entire State	Average Response Time - Due Date Availability	EDI	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-1-02-6030	Entire State	Average Response Time - Due Date Availability	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-1-02-6050	Entire State	Average Response Time - Due Date Availability	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-1-03-6020	Entire State	Average Response Time - Address Validation	EDI	Parity with Retail plus not more than four (4) seconds	NA	3.42	NA	168	NA	575.00	3.42	0.00	
NH	1-Jun-14	AGGR	PO-1-03-6030	Entire State	Average Response Time - Address Validation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-1-03-6050	Entire State	Average Response Time - Address Validation	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	3.79	NA	482	NA	1,827.00	3.79	0.00	
NH	1-Jun-14	AGGR	PO-1-04-6020	Entire State	Average Response Time - Product & Service Availability	EDI	Parity with Retail plus not more than ten (10) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-1-04-6050	Entire State	Average Response Time - Product & Service Availability	WEB GUI/LSI/W	Parity with Retail plus not more than ten (10) seconds	NA	1.00	NA	3	NA	3.00	1.00	0.00	
NH	1-Jun-14	AGGR	PO-1-05-6020	Entire State	Average Response Time - Telephone Number Availability & Reservation	EDI	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-1-05-6030	Entire State	Average Response Time - Telephone Number Availability & Reservation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-1-05-6050	Entire State	Average Response Time - Telephone Number Availability & Reservation	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	14.38	NA	79	NA	1,136.00	14.38	0.00	
NH	1-Jun-14	AGGR	PO-1-06-6020	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	EDI	Parity with Retail plus not more than four (4) seconds	NA	4.50	NA	2	NA	9.00	4.50	0.00	
NH	1-Jun-14	AGGR	PO-1-06-6030	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-1-06-6050	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	5.37	NA	201	NA	1,080.00	5.37	0.00	
NH	1-Jun-14	AGGR	PO-1-07-6020	Entire State	Average Response Time - Rejected Query+	EDI	Parity with Retail plus not more than four (4) seconds	NA	3.06	NA	224	NA	686.00	3.06	0.00	
NH	1-Jun-14	AGGR	PO-1-07-6030	Entire State	Average Response Time - Rejected Query+	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-1-07-6050	Entire State	Average Response Time - Rejected Query+	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	2.52	NA	1168	NA	2,944.00	2.52	0.00	
NH	1-Jun-14	AGGR	PO-1-08-6020	Entire State	% Timeouts	EDI	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-1-08-6030	Entire State	% Timeouts	CORBA	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-1-08-6050	Entire State	% Timeouts	WEB GUI/LSI/W	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-1-09-6020	Entire State	Parsed CSR	EDI	Parity with Retail plus not more than 10 seconds	NA	3.03	NA	619	NA	1,874.00	3.03	0.00	
NH	1-Jun-14	AGGR	PO-1-09-6030	Entire State	Parsed CSR	CORBA	Parity with Retail plus not more than 10 seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-2-02-6010	Entire State	OSS Interface Availability - Prime-Time	WPTS	>= 99.5%	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	PO-2-02-6020	Entire State	OSS Interface Availability - Prime Time	EDI	>=99.5%	NA	100.00	NA	27000	NA	27,000.00	100.00	0.00	
NH	1-Jun-14	AGGR	PO-2-02-6030	Entire State	OSS Interface Availability - Prime Time	CORBA	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-2-02-6060	Entire State	OSS Interface Availability - Prime Time	Maintenance - Electronic	>=99.5%	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	PO-2-02-6080	Entire State	OSS Interface Availability - Prime Time	Maintenance Web GUI (I	>=99.5%	NA	100.00	NA	27000	NA	27,000.00	100.00	0.00	
NH	1-Jun-14	AGGR	PO-2-03-6010	Entire State	OSS Interface Availability - Non-Prime-Time	WPTS	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	PO-2-03-6020	Entire State	OSS Interface Availability - Non-Prime Time	EDI	No Standard	NA	100.00	NA	16200	NA	16,200.00	100.00	0.00	
NH	1-Jun-14	AGGR	PO-2-03-6030	Entire State	OSS Interface Availability - Non-Prime Time	CORBA	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-2-03-6060	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance - Electronic	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	PO-2-03-6080	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance Web GUI (I	No Standard	NA	100.00	NA	16200	NA	16,200.00	100.00	0.00	
NH	1-Jun-14	AGGR	PO-3-02-1000	Entire State	% Answered within 30 Seconds - Ordering	Resale & UNE combined	80% within 30 Seconds	NA	98.37	NA	2214	NA	2,178.00	98.37	0.00	
NH	1-Jun-14	AGGR	PO-3-04-1000	Entire State	% Answered within 30 Seconds - Repair	Resale & UNE combined	80% within 30 Seconds	NA	86.35	NA	5033	NA	4,346.00	86.35	0.00	
NH	1-Jun-14	AGGR	PO-4-01-6622	Entire State	% Change Management Notices Sent on Time	Change Confirmation -	195%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-4-01-6661	Entire State	% Change Management Notices Sent on Time	Change Notification: Typ	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-4-01-6662	Entire State	% Change Management Notices Sent on Time	Change Confirmation: Ty	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-4-01-6671	Entire State	% Change Management Notices Sent on Time	Change Notification: Typ	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-4-02-6622	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation -	1 No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-4-02-6661	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Typ	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-4-02-6662	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation: Ty	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-4-02-6671	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Typ	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-4-03-6622	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation -	1 No delayed notices & documentation over 8 calendar	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-4-03-6661	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Typ	No delayed notices & documentation over 8 calendar	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-4-03-6662	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation: Ty	No delayed notices & documentation over 8 calendar	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-4-03-6671	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Typ	No delayed notices & documentation over 8 calendar	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-5-01-6000	Entire State	% On Time Notice of Interface Outage	Systems Metrics	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-6-01-6000	Entire State	Software Validation	Systems Metrics	<= 5%	NA	R3	NA	R3	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-7-01-6000	Entire State	% Software Problem Resolution Timeliness	Systems Metrics	>=95%	NA	R3	NA	R3	NA	R3	0.00	0.00	
NH	1-Jun-14	AGGR	PO-7-02-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed - no v	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-7-03-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed with v	Systems Metrics	10 days	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-7-04-6000	Entire State	Delay Hours - Failed/Rejected Test Deck Transactions - Transactions fa	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PO-8-01-6000	Entire State	% On Time - Manual Loop Qualification	Systems Metrics	95% within 48 Hours	NA	100.00	NA	4	NA	4.00	100.00	0.00	

STATE	MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Jun-14	AGGR	PO-8-02-6000	Entire State	% On Time - Engineering Record Request	Systems Metrics	95% within 72 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Jun-14	AGGR	OR-1-02-2320	Entire State	% On Time LSRC - Flow Through	Resale POTS/Pre-qualifi	95% within 2 Hours	NA	100.00	NA	7	NA	7.00	100.00	0.00	
NH	1-Jun-14	AGGR	OR-1-02-3140	Entire State	% On Time LSRC - Flow Through	UNE POTS Platform	95% Within 2 Hours	NA	95.60	NA	91	NA	87.00	95.60	0.00	
NH	1-Jun-14	AGGR	OR-1-02-3331	Entire State	% On Time LSRC - Flow Through	UNE Loop/Pre-qualified	(95% within 2 Hours	NA	97.49	NA	279	NA	272.00	97.49	0.00	
NH	1-Jun-14	AGGR	OR-1-04-2210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Throi	Resale Specials DS0	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-04-2211	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Throi	Resale Specials DS1	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-04-2213	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Throi	Resale Specials DS3	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-04-2214	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Throi	Resale Specials (Non DS	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-04-2320	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Throi	Resale POTS/Pre-qualifi	95% within 24 Hours	NA	94.23	NA	52	NA	49.00	94.23	0.00	
NH	1-Jun-14	AGGR	OR-1-04-2341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Throi	Resale 2-Wire Digital Se	95% within 72 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Jun-14	AGGR	OR-1-04-3140	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Throi	UNE POTS Platform	95% Within 24 Hours	NA	92.31	NA	104	NA	96.00	92.31	0.00	
NH	1-Jun-14	AGGR	OR-1-04-3210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Throi	UNE Specials DS0	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-04-3331	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Throi	UNE Loop/Pre-qualified	(95% within 24 Hours	NA	97.49	NA	955	NA	931.00	97.49	0.00	
NH	1-Jun-14	AGGR	OR-1-04-3340	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Throi	UNE 2-Wire xDSL - Line	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-04-3341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Throi	UNE 2-Wire Digital Servi	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-04-3342	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Throi	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	100.00	NA	10	NA	10.00	100.00	0.00	
NH	1-Jun-14	AGGR	OR-1-06-2210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials DS0	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-06-2211	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials DS1	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-06-2213	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials DS3	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-06-2214	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials (Non DS	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-06-2320	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale POTS/Pre-qualifi	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-06-2341	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale 2-Wire Digital Se	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-06-3140	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE POTS Platform	95% Within 72 Hours	NA	100.00	NA	21	NA	21.00	100.00	0.00	
NH	1-Jun-14	AGGR	OR-1-06-3210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials DS0	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-06-3211	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials DS1	95% within five business days	NA	100.00	NA	11	NA	11.00	100.00	0.00	
NH	1-Jun-14	AGGR	OR-1-06-3213	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials DS3	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-06-3214	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials (Non DS0	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-06-3331	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Loop/Pre-qualified	(95% within 72 Hours	NA	100.00	NA	17	NA	17.00	100.00	0.00	
NH	1-Jun-14	AGGR	OR-1-06-3341	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE 2-Wire Digital Servi	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-06-3342	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-08-3210	Entire State	% On Time ASRC - No Facility Check (Fax/Mail)	UNE Specials DS0	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-10-3210	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS0	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-10-3211	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS1	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-10-3213	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS3	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-10-3214	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials (Non DS0	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-12-5020	Entire State	% On Time FOC	Interconnection Trunks (95% on time 10 Business Days	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Jun-14	AGGR	OR-1-12-5030	Entire State	% On Time FOC	Interconnection Trunks (Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-13-5000	Entire State	% On Time Design Layout Record (DLR)	Interconnection Trunks (95% on time 10 Business Days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-19-5020	Entire State	% On Time Response - Request for Inbound Augment Trunks	FairPoint Inbound Augme	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	OR-1-19-5030	Entire State	% On Time Response - Request for Inbound Augment Trunks	FairPoint Inbound Augme	Negotiated Process	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	OR-2-02-2320	Entire State	% On Time LSR Reject (Flow-Through)	Resale POTS/Pre-qualifi	95% within 2 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-2-02-3140	Entire State	% On Time LSR Reject (Flow-Through)	UNE POTS Platform	95% Within 2 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-2-02-3331	Entire State	% On Time LSR Reject (Flow-Through)	UNE Loop/Pre-qualified	(95% within 2 Hours	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Jun-14	AGGR	OR-2-04-2200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-t	Resale Specials	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-2-04-2320	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-t	Resale POTS/Pre-qualifi	95% within 24 Hours	NA	100.00	NA	14	NA	14.00	100.00	0.00	
NH	1-Jun-14	AGGR	OR-2-04-2341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-t	Resale 2-Wire Digital Se	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-2-04-3140	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-t	UNE POTS Platform	95% Within 24 Hours	NA	100.00	NA	37	NA	37.00	100.00	0.00	
NH	1-Jun-14	AGGR	OR-2-04-3200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-t	UNE Specials	95% within 48 Hours	NA	75.00	NA	8	NA	6.00	75.00	0.00	
NH	1-Jun-14	AGGR	OR-2-04-3331	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-t	UNE Loop/Pre-qualified	(95% within 24 Hours	NA	100.00	NA	96	NA	96.00	100.00	0.00	
NH	1-Jun-14	AGGR	OR-2-04-3340	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-t	UNE 2-Wire xDSL - Line	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-2-04-3341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-t	UNE 2-Wire Digital Servi	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-2-04-3342	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-t	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Jun-14	AGGR	OR-2-06-2200	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Thro	Resale Specials	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-2-06-2320	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Thro	Resale POTS/Pre-qualifi	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-2-06-2341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Thro	Resale 2-Wire Digital Se	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-2-06-3140	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Thro	UNE POTS Platform	95% Within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	

STATE	MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Jun-14	AGGR	OR-2-06-3210	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Thro	UNE Specials DS0	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-2-06-3211	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Thro	UNE Specials DS1	95% within five (5) business days	NA	100.00	NA	5	NA	5.00	100.00	0.00	
NH	1-Jun-14	AGGR	OR-2-06-3213	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Thro	UNE Specials DS3	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-2-06-3214	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Thro	UNE Specials (Non DS0	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-2-06-3331	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Thro	UNE Loop/Pre-qualified	95% within 72 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Jun-14	AGGR	OR-2-06-3341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Thro	UNE 2-Wire Digital Servi	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-2-06-3342	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Thro	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-2-08-3200	Entire State	% On Time Reject - No Facility Check (Fax)	UNE Specials	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-2-10-3200	Entire State	% On Time Reject - Facility Check (Fax)	UNE Specials	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-2-12-5020	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks (I	95% on time less than or equal to seven (7) business	NA	100.00	NA	12	NA	12.00	100.00	0.00	
NH	1-Jun-14	AGGR	OR-2-12-5030	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks (I	Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-3-01-2000	Entire State	% Rejects	Resale	No Standard	NA	23.73	NA	59	NA	14.00	23.73	0.00	
NH	1-Jun-14	AGGR	OR-3-01-3000	Entire State	% Rejects	UNE	No Standard	NA	5.38	NA	353	NA	19.00	5.38	0.00	
NH	1-Jun-14	AGGR	OR-3-02-1000	Entire State	% LSR Resubmission Not Rejected	Resale & UNE combined	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-4-11-1000	Entire State	% Completed orders with neither a PCN nor BCN sent	Resale & UNE combined	0.25% of PONs that received neither a PCN nor a BC	NA	0.19	NA	1076	NA	2.00	0.19	0.00	
NH	1-Jun-14	AGGR	OR-4-16-1000	Entire State	% Provisioning Completion Notifiers sent within one (1) Business Day	Resale & UNE combined	95% of PCNs sent within one (1) business day	NA	97.93	NA	483	NA	473.00	97.93	0.00	
NH	1-Jun-14	AGGR	OR-4-17-1000	Entire State	% Billing Completion Notifiers sent on time	Resale & UNE combined	95.50%	NA	97.30	NA	1076	NA	1,047.00	97.30	0.00	
NH	1-Jun-14	AGGR	OR-5-01-2000	Entire State	% Flow Through - Total	Resale	No Standard Developed	NA	34.92	NA	63	NA	22.00	34.92	0.00	
NH	1-Jun-14	AGGR	OR-5-01-3112	Entire State	% Flow Through - Total	UNE POTS - Loop	No Standard Developed	NA	88.94	NA	217	NA	193.00	88.94	0.00	
NH	1-Jun-14	AGGR	OR-5-01-3121	Entire State	% Flow Through - Total	UNE POTS - Other	No Standard Developed	NA	94.67	NA	1181	NA	1,118.00	94.67	0.00	
NH	1-Jun-14	AGGR	OR-5-01-3140	Entire State	% Flow Through - Total	UNE POTS Platform	No Standard Developed	NA	69.59	NA	217	NA	151.00	69.59	0.00	
NH	1-Jun-14	AGGR	OR-5-03-2000	Entire State	% Flow Through Achieved	Resale	95% for % flow-through achieved	NA	77.78	NA	9	NA	7.00	77.78	0.00	
NH	1-Jun-14	AGGR	OR-5-03-3112	Entire State	% Flow Through Achieved	UNE POTS - Loop	95% for % flow through achieved	NA	98.68	NA	76	NA	75.00	98.68	0.00	
NH	1-Jun-14	AGGR	OR-5-03-3121	Entire State	% Flow Through Achieved	UNE POTS - Other	95% for % flow through achieved	NA	95.00	NA	980	NA	931.00	95.00	0.00	
NH	1-Jun-14	AGGR	OR-5-03-3140	Entire State	% Flow Through Achieved	UNE POTS Platform	95% for % flow through achieved	NA	84.07	NA	113	NA	95.00	84.07	0.00	
NH	1-Jun-14	AGGR	OR-6-01-1000	Entire State	% Service Order Accuracy	Resale and UNE Loop/C	95% Orders without FairPoint Errors	NA	96.00	NA	100	NA	96.00	96.00	0.00	
NH	1-Jun-14	AGGR	OR-6-03-2000	Entire State	% Accuracy - LSRC	Resale	not more than 5% of LSRCs resent due to FairPoint e	NA	4.26	NA	47	NA	2.00	4.26	0.00	
NH	1-Jun-14	AGGR	OR-6-03-3140	Entire State	% Accuracy - LSRC	UNE POTS Platform	not more than 5% of LSRCs resent due to FairPoint e	NA	1.53	NA	131	NA	2.00	1.53	0.00	
NH	1-Jun-14	AGGR	OR-6-03-3331	Entire State	% Accuracy - LSRC	UNE Loop/Complex/LNP	not more than 5% of LSRCs resent due to FairPoint e	NA	4.13	NA	387	NA	16.00	4.13	0.00	
NH	1-Jun-14	AGGR	OR-6-04-1040	Entire State	% Accuracy - Directory Listing	All Directory Listings (cor	95% orders without Verizon errors	NA	93.75	NA	128	NA	120.00	93.75	0.00	
NH	1-Jun-14	AGGR	OR-7-01-2000	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	Resale	95%	NA	93.65	NA	63	NA	59.00	93.65	0.00	
NH	1-Jun-14	AGGR	OR-7-01-3140	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE POTS Platform	95%	NA	89.67	NA	242	NA	217.00	89.67	0.00	
NH	1-Jun-14	AGGR	OR-7-01-3331	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE Loop	95%	NA	98.96	NA	1350	NA	1,336.00	98.96	0.00	
NH	1-Jun-14	AGGR	OR-8-01-2000	Entire State	% Acknowledgements on Time	Resale	95% within two (2) hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	OR-8-01-3000	Entire State	% Acknowledgements on Time	UNE	95% within two (2) hours	NA	97.03	NA	101	NA	98.00	97.03	0.00	
NH	1-Jun-14	AGGR	OR-9-01-2000	Entire State	% Acknowledgement Completeness	Resale	99%	NA	0.00	NA	3	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	OR-9-01-3000	Entire State	% Acknowledgement Completeness	UNE	99%	NA	4.90	NA	1961	NA	96.00	4.90	0.00	
NH	1-Jun-14	AGGR	OR-10-01-1000	Entire State	% of PON Exceptions Resolved Within Three (3) Business Days	Resale & UNE combined	95% resolved within three (3) Business Days	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	OR-10-02-1000	Entire State	% of PON Exceptions Resolved Within Ten (10) Business Days	Resale & UNE combined	99% resolved within ten (10) business days	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	OR-11-01-1130	Entire State	% Resale/UNE-P Provider Notifications in Days	Resale & UNE-P combin	95% in two (2) Calendar Days	NA	100.00	NA	90	NA	90.00	100.00	0.00	
NH	1-Jun-14	AGGR	OR-13-01-3523	Entire State	% of Large Job Hot Cut Project Negotiations Completed	UNE Loop - Large Job H	98% within four business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-1-01-2110	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Business	Parity with FP Retail	2.77	2.08	812	13	2252	27.00	-0.70	0.00	0.79
NH	1-Jun-14	AGGR	PR-1-01-2120	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Residence	Parity with FP Retail	1.74	1.00	3200	1	5569	1.00	-0.74	0.00	
NH	1-Jun-14	AGGR	PR-1-01-2341	Entire State	Average Interval Offered - Total No Dispatch	Resale 2-Wire Digital Se	Parity with FP Retail	NA	3.00	NA	1	NA	3.00	3.00	0.00	
NH	1-Jun-14	AGGR	PR-1-01-3140	Entire State	Average Interval Offered - Total No Dispatch	UNE POTS Platform	Parity With FP Retail	1.95	3.24	4012	99	7821	321.00	1.29	0.00	-1.98
NH	1-Jun-14	AGGR	PR-1-01-3341	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire Digital Servi	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-1-01-3342	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL Loops	No Standard	NA	5.50	NA	2	NA	11.00	5.50	0.00	
NH	1-Jun-14	AGGR	PR-1-01-3343	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-1-01-3345	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-1-02-2341	Entire State	Average Interval Offered - Total Dispatch	Resale 2-Wire Digital Se	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-1-02-3341	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire Digital Servi	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-1-02-3342	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL Loops	No Standard	NA	7.56	NA	27	NA	204.00	7.56	0.00	
NH	1-Jun-14	AGGR	PR-1-02-3343	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-1-02-3345	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-1-03-2110	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Business	Parity with FP Retail	5.99	3.25	174	4	1043	13.00	-2.74	0.00	
NH	1-Jun-14	AGGR	PR-1-03-2120	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Residence	Parity with FP Retail	4.11	NA	243	NA	999	NA	-4.11	0.00	

STATE	MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Jun-14	AGGR	PR-1-03-3112	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	UNE POTS Loop	Parity with FP Retail	4.90	4.48	417	31	2042	139.00	-0.41	0.00	0.66
NH	1-Jun-14	AGGR	PR-1-03-3140	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	UNE POTS Platform	Parity With FP Retail	4.90	4.36	417	11	2042	48.00	-0.53	0.00	0.38
NH	1-Jun-14	AGGR	PR-1-04-2100	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	Resale POTS	Parity with FP Retail	4.14	NA	7	NA	29	NA	-4.14	0.00	
NH	1-Jun-14	AGGR	PR-1-04-3112	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Loop	Parity with FP Retail	4.14	NA	7	NA	29	NA	-4.14	0.00	
NH	1-Jun-14	AGGR	PR-1-04-3140	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Platform	Parity With FP Retail	4.14	6.00	7	2	29	12.00	1.86	0.00	
NH	1-Jun-14	AGGR	PR-1-05-2100	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	Resale POTS	Parity with FP Retail	4.20	NA	5	NA	21	NA	-4.20	0.00	
NH	1-Jun-14	AGGR	PR-1-05-3112	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Loop	Parity with FP Retail	4.20	NA	5	NA	21	NA	-4.20	0.00	
NH	1-Jun-14	AGGR	PR-1-05-3140	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Platform	Parity With FP Retail	4.20	NA	5	NA	21	NA	-4.20	0.00	
NH	1-Jun-14	AGGR	PR-1-06-2210	Entire State	Average Interval Offered - Specials DS0	Resale DS0	Parity with FP Retail	3.60	NA	10	NA	36	NA	-3.60	0.00	
NH	1-Jun-14	AGGR	PR-1-06-3210	Entire State	Average Interval Offered - Specials DS0	UNE DS0	Parity with FP Retail	3.60	NA	10	NA	36	NA	-3.60	0.00	
NH	1-Jun-14	AGGR	PR-1-07-2211	Entire State	Average Interval Offered - Specials DS1	Resale DS1	Parity with FP Retail	9.21	NA	80	NA	737	NA	-9.21	0.00	
NH	1-Jun-14	AGGR	PR-1-07-3211	Entire State	Average Interval Offered - Specials DS1	UNE DS1	Parity with FP Retail	9.21	9.66	80	44	737	425.00	0.45	0.00	-0.19
NH	1-Jun-14	AGGR	PR-1-08-2213	Entire State	Average Interval Offered - Specials DS3	Resale DS3	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-1-08-3213	Entire State	Average Interval Offered - Specials DS3	UNE DS3	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-1-09-3511	Entire State	Average Interval Offered - Total	UNE EEL Backbone	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-1-09-3512	Entire State	Average Interval Offered - Total	UNE EEL Loop	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-1-09-3530	Entire State	Average Interval Offered - Total	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-1-09-5020	Entire State	Average Interval Offered - Total	Interconnection Trunks (Parity with FP Retail	11.50	0.00	4	1	46	0.00	-11.50	0.00	
NH	1-Jun-14	AGGR	PR-1-09-5030	Entire State	Average Interval Offered - Total	Interconnection Trunks (Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-1-12-2103	Entire State	Average Interval Offered - Disconnects	Resale POTS/Complex	Parity with FP Retail	2.00	NA	3	NA	6	NA	-2.00	0.00	
NH	1-Jun-14	AGGR	PR-1-12-2200	Entire State	Average Interval Offered - Disconnects	Resale Specials	Parity with FP Retail	6.18	NA	224	NA	1385	NA	-6.18	0.00	
NH	1-Jun-14	AGGR	PR-1-12-3133	Entire State	Average Interval Offered - Disconnects	UNE POTS & Complex	Parity with FP Retail	2.00	NA	3	NA	6	NA	-2.00	0.00	
NH	1-Jun-14	AGGR	PR-1-12-3200	Entire State	Average Interval Offered - Disconnects	UNE Specials	Parity with FP Retail	6.18	4.40	224	55	1385	242.00	-1.78	0.00	3.29
NH	1-Jun-14	AGGR	PR-1-13-3525	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Batch	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-1-13-3529	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Basic	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-3-01-2100	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	Resale POTS	Parity with FP Retail	76.74	75.00	1462	4	1122	3.00	-1.74	0.00	
NH	1-Jun-14	AGGR	PR-3-01-3140	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	UNE POTS Platform	Parity with FP Retail	76.74	40.00	1462	10	1122	4.00	-36.74	0.00	-2.83
NH	1-Jun-14	AGGR	PR-3-03-3343	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-3-03-3343a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-3-03-3345	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-3-03-3345a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-3-06-2100	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	18.64	75.00	381	4	71	3.00	56.36	0.00	
NH	1-Jun-14	AGGR	PR-3-06-3113	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	18.64	10.00	381	30	71	3.00	-8.64	0.00	-1.50
NH	1-Jun-14	AGGR	PR-3-06-3140	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	18.64	0.00	381	10	71	0.00	-18.64	0.00	-5.00
NH	1-Jun-14	AGGR	PR-3-08-3534	Entire State	% Completed in five (5) days - No Dispatch	UNE Basic Hot Cut Loop	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-3-09-2100	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	75.59	100.00	381	4	288	4.00	24.41	0.00	
NH	1-Jun-14	AGGR	PR-3-09-3113	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	75.59	83.33	381	30	288	25.00	7.74	0.00	0.72
NH	1-Jun-14	AGGR	PR-3-09-3140	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	75.59	90.00	381	10	288	9.00	14.41	0.00	0.64
NH	1-Jun-14	AGGR	PR-3-10-3341	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire Digital Loop	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-3-10-3342	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire xDSL Loops	95%	NA	100.00	NA	16	NA	16.00	100.00	0.00	
NH	1-Jun-14	AGGR	PR-3-11-3528	Entire State	% Completed in 10 Business Days	UNE POTS Loop Basic	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-3-12-3531	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large	, No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-3-12-3532	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large	, No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-3-13-3531	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large	, 98%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-3-13-3532	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large	, 98%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-01-2210	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS0	Parity with FP Retail	10.00	NA	10	NA	1	NA	-10.00	0.00	
NH	1-Jun-14	AGGR	PR-4-01-2211	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS1	Parity with FP Retail	8.70	NA	92	NA	8	NA	-8.70	0.00	
NH	1-Jun-14	AGGR	PR-4-01-2213	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS3	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-01-2214	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials (Non DS	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-01-3210	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS0	Parity with FP Retail	10.00	NA	10	NA	1	NA	-10.00	0.00	
NH	1-Jun-14	AGGR	PR-4-01-3211	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS1	Parity with FP Retail	8.70	2.33	92	43	8	1.00	-6.37	0.00	1.01
NH	1-Jun-14	AGGR	PR-4-01-3213	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS3	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-01-3214	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials (Non DS0	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-01-3510	Entire State	% Missed Appointment - FairPoint - Total	UNE EEL	Parity with FP Retail	8.70	NA	92	NA	8	NA	-8.70	0.00	
NH	1-Jun-14	AGGR	PR-4-01-3530	Entire State	% Missed Appointment - FairPoint - Total	UNE IOF	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-02-2100	Entire State	Average Delay Days - Total	Resale POTS	Parity with FP Retail	2.25	NA	129	NA	290	NA	-2.25	6.78	

STATE	MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Jun-14	AGGR	PR-4-02-2200	Entire State	Average Delay Days - Total	Resale Specials	Parity with FP Retail	2.11	NA	9	NA	19	NA	-2.11	1.69	
NH	1-Jun-14	AGGR	PR-4-02-2341	Entire State	Average Delay Days - Total	Resale 2-Wire Digital Se	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-02-3100	Entire State	Average Delay Days - Total	UNE POTS	Parity with FP Retail	2.25	6.00	129	5	290	30.00	3.75	6.78	
NH	1-Jun-14	AGGR	PR-4-02-3200	Entire State	Average Delay Days - Total	UNE Specials	Parity with FP Retail	2.11	3.00	9	1	19	3.00	0.89	1.69	
NH	1-Jun-14	AGGR	PR-4-02-3341	Entire State	Average Delay Days - Total	UNE 2-Wire Digital Servi	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-02-3342	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL Loops	Parity with FP Retail	1.00	1.50	1	2	1	3.00	0.50	0.00	
NH	1-Jun-14	AGGR	PR-4-02-3343	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-02-3345	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-02-3510	Entire State	Average Delay Days - Total	UNE EEL	Parity with FP Retail	2.25	NA	8	NA	18	NA	-2.25	1.75	
NH	1-Jun-14	AGGR	PR-4-02-3530	Entire State	Average Delay Days - Total	UNE IOF	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-02-5000	Entire State	Average Delay Days - Total	Interconnection Trunks (t	None: Analysis Only	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-03-2100	Entire State	% Missed Appointment - Customer	Resale POTS	No Standard	NA	0.00	NA	17	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-03-2200	Entire State	% Missed Appointment - Customer	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-03-2341	Entire State	% Missed Appointment - Customer	Resale 2-Wire Digital Se	No Standard	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-03-3100	Entire State	% Missed Appointment - Customer	UNE POTS	No Standard	NA	0.68	NA	147	NA	1.00	0.68	0.00	
NH	1-Jun-14	AGGR	PR-4-03-3200	Entire State	% Missed Appointment - Customer	UNE Specials	No Standard	NA	0.00	NA	43	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-03-3341	Entire State	% Missed Appointment - Customer	UNE 2-Wire Digital Servi	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-03-3342	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL Loops	No Standard	NA	13.79	NA	29	NA	4.00	13.79	0.00	
NH	1-Jun-14	AGGR	PR-4-03-3343	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-03-3345	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-03-3510	Entire State	% Missed Appointment - Customer	UNE EEL	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-03-3530	Entire State	% Missed Appointment - Customer	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-03-5000	Entire State	% Missed Appointment - Customer	Interconnection Trunks (t	No Standard	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-04-2100	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale POTS	Parity with FP Retail	15.31	0.00	431	5	66	0.00	-15.31	0.00	
NH	1-Jun-14	AGGR	PR-4-04-2341	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale 2-Wire Digital Se	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-04-3113	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Loop New	Parity with FP Retail	15.31	0.00	431	33	66	0.00	-15.31	0.00	2.56
NH	1-Jun-14	AGGR	PR-4-04-3140	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Platform	Parity with FP Retail	15.31	5.88	431	17	66	1.00	-9.43	0.00	0.68
NH	1-Jun-14	AGGR	PR-4-04-3341	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire Digital Servi	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-04-3343	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-04-3345	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-05-2100	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale POTS	Parity with FP Retail	1.61	0.00	3902	12	63	0.00	-1.61	0.00	0.93
NH	1-Jun-14	AGGR	PR-4-05-2341	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale 2-Wire Digital Se	Parity with FP Retail	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-05-3113	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Loop New	Parity with FP Retail	3.31	NA	1512	NA	50	NA	-3.31	0.00	
NH	1-Jun-14	AGGR	PR-4-05-3140	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Platform	Parity with FP Retail	1.61	5.21	3902	96	63	5.00	3.59	0.00	-2.55
NH	1-Jun-14	AGGR	PR-4-05-3341	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire Digital Servi	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-05-3343	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-05-3345	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-07-3540	Entire State	% On Time Performance - LNP Only	UNE LNP	95% on time	NA	95.20	NA	708	NA	674.00	95.20	0.00	
NH	1-Jun-14	AGGR	PR-4-08-2200	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-08-2341	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	Resale 2-Wire Digital Se	No Standard	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-08-3200	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE Specials	No Standard	NA	0.00	NA	43	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-08-3341	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE 2-Wire Digital Servi	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-4-08-3342	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE 2-Wire xDSL Loops	No Standard	NA	13.79	NA	29	NA	4.00	13.79	0.00	
NH	1-Jun-14	AGGR	PR-4-14-3342	Entire State	% Completed On Time - 2-Wire xDSL	UNE 2-Wire xDSL Loops	95% on time	NA	100.00	NA	24	NA	24.00	100.00	0.00	
NH	1-Jun-14	AGGR	PR-4-15-5000	Entire State	% On Time Provisioning - Trunks	Interconnection Trunks (t	95% on time	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Jun-14	AGGR	PR-5-01-2100	Entire State	% Missed Appointment - FairPoint - Facilities	Resale POTS	Parity with FP Retail	1.16	0.00	431	5	5	0.00	-1.16	0.00	
NH	1-Jun-14	AGGR	PR-5-01-2200	Entire State	% Missed Appointment - FairPoint - Facilities	Resale Specials	Parity with FP Retail	7.41	NA	54	NA	4	NA	-7.41	0.00	
NH	1-Jun-14	AGGR	PR-5-01-2341	Entire State	% Missed Appointment - FairPoint - Facilities	Resale 2-Wire Digital Se	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-5-01-3112	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Loop	Parity with FP Retail	1.16	0.00	431	34	5	0.00	-1.16	0.00	0.48
NH	1-Jun-14	AGGR	PR-5-01-3140	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Platform	Parity With FP Retail	1.16	0.00	431	17	5	0.00	-1.16	0.00	0.93
NH	1-Jun-14	AGGR	PR-5-01-3200	Entire State	% Missed Appointment - FairPoint - Facilities	UNE Specials	Parity with FP Retail	7.41	11.11	54	9	4	1.00	3.70	0.00	-1.06
NH	1-Jun-14	AGGR	PR-5-01-3341	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire Digital Servi	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-5-01-3342	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL Loops	Parity with VADI/DSNO and Retail Line Sharing	1.99	0.00	1509	27	30	0.00	-1.99	0.00	0.21
NH	1-Jun-14	AGGR	PR-5-01-3343	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-5-01-3345	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-5-01-5000	Entire State	% Missed Appointment - FairPoint - Facilities	Interconnection Trunks (t	Parity with FP Retail	0.00	0.00	4	1	0	0.00	0.00	0.00	

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NH	1-Jun-14	AGGR	PR-5-02-2100	Entire State	% Orders Held for Facilities > 15 Days	Resale POTS	Parity with FP Retail	0.23	0.00	431	5	1	0.00	-0.23	0.00	
NH	1-Jun-14	AGGR	PR-5-02-2200	Entire State	% Orders Held for Facilities > 15 Days	Resale Specials	Parity with FP Retail	0.00	NA	54	NA	0	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-5-02-2341	Entire State	% Orders Held for Facilities > 15 Days	Resale 2-Wire Digital Se	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-5-02-3112	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Loop	Parity with FP Retail	0.23	0.00	431	34	1	0.00	-0.23	0.00	1.45
NH	1-Jun-14	AGGR	PR-5-02-3140	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Platform	Parity With FP Retail	0.23	0.00	431	17	1	0.00	-0.23	0.00	1.78
NH	1-Jun-14	AGGR	PR-5-02-3200	Entire State	% Orders Held for Facilities > 15 Days	UNE Specials	Parity with FP Retail	0.00	0.00	54	9	0	0.00	0.00	0.00	5.00
NH	1-Jun-14	AGGR	PR-5-02-3341	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire Digital Servi	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-5-02-3342	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL Loops	Parity with VADI/DSNO and Retail Line Sharing	0.13	0.00	1509	27	2	0.00	-0.13	0.00	1.81
NH	1-Jun-14	AGGR	PR-5-02-3343	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-5-02-3345	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-5-02-5000	Entire State	% Orders Held for Facilities > 15 Days	Interconnection Trunks (I	Parity with FP Retail	0.00	0.00	4	1	0	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	PR-5-03-5000	Entire State	% Orders Held for Facilities > 60 Days	Interconnection Trunks (I	Parity with FP Retail	0.00	0.00	4	1	0	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	PR-5-04-3112	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE POTS Loop	No Standard	NA	0.00	NA	38	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	PR-5-04-3200	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE Specials	No Standard	NA	0.00	NA	41	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	PR-5-04-3341	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE 2-Wire Digital Servi	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-5-04-3342	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	25	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	PR-6-01-2100	Entire State	% Installation Troubles reported within 30 Days	Resale POTS	Parity with FP Retail for Found Troubles	4.68	12.50	2778	16	130	2.00	7.82	0.00	-1.79
NH	1-Jun-14	AGGR	PR-6-01-2200	Entire State	% Installation Troubles reported within 30 Days	Resale Specials	Parity with FP Retail for Found Troubles	2.50	NA	80	NA	2	NA	-2.50	0.00	
NH	1-Jun-14	AGGR	PR-6-01-2341	Entire State	% Installation Troubles reported within 30 Days	Resale 2-Wire Digital Se	Parity with FP Retail for Found Troubles	NA	0.00	NA	3	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	PR-6-01-3113	Entire State	% Installation Troubles reported within 30 Days	UNE POTS - Loop - New	Parity with FP Retail for Found Troubles	13.32	15.15	623	66	83	10.00	1.83	0.00	-0.63
NH	1-Jun-14	AGGR	PR-6-01-3140	Entire State	% Installation Troubles reported within 30 Days	UNE POTS Platform	Parity With FP Retail For Found Troubles	4.68	15.29	2778	85	130	13.00	10.61	0.00	-3.86
NH	1-Jun-14	AGGR	PR-6-01-3200	Entire State	% Installation Troubles reported within 30 Days	UNE Specials	Parity with FP Retail for Found Troubles	2.50	8.70	80	46	2	4.00	6.20	0.00	-1.97
NH	1-Jun-14	AGGR	PR-6-01-3341	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire Digital Servi	Parity with FP Retail for Found Troubles	13.80	NA	623	NA	86	NA	-13.80	0.00	
NH	1-Jun-14	AGGR	PR-6-01-3342	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL Loops	Parity with FP Retail for Found Troubles	13.80	9.62	623	52	86	5.00	-4.19	0.00	0.61
NH	1-Jun-14	AGGR	PR-6-01-3343	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-6-01-3345	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-6-01-5000	Entire State	% Installation Troubles reported within 30 Days	Interconnection Trunks (I	Parity with FP Retail for Found Troubles	0.00	0.00	4	3	0	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	PR-6-02-3520	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop Basic Hot Cut 2%		NA	0.93	NA	107	NA	1.00	0.93	0.00	
NH	1-Jun-14	AGGR	PR-6-02-3523	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Large Job H 2%		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-6-02-3525	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Batch Hot C 2%		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-6-03-2100	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale POTS	No Standard	NA	18.75	NA	16	NA	3.00	18.75	0.00	
NH	1-Jun-14	AGGR	PR-6-03-2200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-6-03-2341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale 2-Wire Digital Se	No Standard	NA	0.00	NA	3	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	PR-6-03-3112	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Loop	No Standard	NA	0.00	NA	66	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	PR-6-03-3140	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Platform	No Standard	NA	17.65	NA	85	NA	15.00	17.65	0.00	
NH	1-Jun-14	AGGR	PR-6-03-3200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE Specials	No Standard	0.00	10.87	67	46	0	5.00	10.87	0.00	
NH	1-Jun-14	AGGR	PR-6-03-3341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire Digital Servi	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-6-03-3342	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL Loops	No Standard	NA	3.85	NA	52	NA	2.00	3.85	0.00	
NH	1-Jun-14	AGGR	PR-6-03-3343	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - Line	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-6-03-3345	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - Line	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-6-03-5000	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Interconnection Trunks (I	No Standard	NA	0.00	NA	3	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	PR-8-01-2100	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale POTS	Parity with FairPoint Retail	1.73	23.53	4333	17	75	4.00	21.80	0.00	-4.29
NH	1-Jun-14	AGGR	PR-8-01-2200	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale Specials	Parity with FairPoint Retail	15.69	NA	102	NA	16	NA	-15.69	0.00	
NH	1-Jun-14	AGGR	PR-8-01-2341	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale 2-Wire Digital Se	Parity with FairPoint Retail	0.00	100.00	0	1	3	1.00	100.00	0.00	
NH	1-Jun-14	AGGR	PR-8-01-3100	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE POTS	Parity with FairPoint Retail	1.73	10.88	4333	147	75	16.00	9.15	0.00	-5.00
NH	1-Jun-14	AGGR	PR-8-01-3200	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE Specials	Parity with FairPoint Retail	15.69	2.33	102	43	16	1.00	-13.36	0.00	2.16
NH	1-Jun-14	AGGR	PR-8-01-3341	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire Digital Servi	Parity with FairPoint Retail	0.00	NA	0	NA	3	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-8-01-3342	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	20.00	0.00	10	29	2	0.00	-20.00	0.00	1.55
NH	1-Jun-14	AGGR	PR-8-01-3343	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-8-01-3345	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-8-01-3510	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE EEL	Parity with FairPoint Retail	15.22	0.00	92	0	14	1.00	-15.22	0.00	
NH	1-Jun-14	AGGR	PR-8-01-3530	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE IOF	Parity with FairPoint Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-8-01-5000	Entire State	Percent Open Orders in a Hold Status > 30 Days	Interconnection Trunks (I	Parity with FairPoint Retail	0.00	100.00	4	1	0	1.00	100.00	0.00	
NH	1-Jun-14	AGGR	PR-8-02-2100	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale POTS	Parity with FairPoint Retail	1.66	23.53	4333	17	72	4.00	21.87	0.00	-4.33
NH	1-Jun-14	AGGR	PR-8-02-2200	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale Specials	Parity with FairPoint Retail	15.69	NA	102	NA	16	NA	-15.69	0.00	
NH	1-Jun-14	AGGR	PR-8-02-2341	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale 2-Wire Digital Se	Parity with FairPoint Retail	0.00	0.00	0	1	3	0.00	0.00	0.00	

STATE	MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERFF	CLEC PERFF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Jun-14	AGGR	PR-8-02-3100	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE POTS	Parity with FairPoint Retail	1.66	10.88	4333	147	72	16.00	9.22	0.00	-5.00
NH	1-Jun-14	AGGR	PR-8-02-3200	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE Specials	Parity with FairPoint Retail	15.69	2.33	102	43	16	1.00	-13.36	0.00	2.16
NH	1-Jun-14	AGGR	PR-8-02-3341	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire Digital Servi	Parity with FairPoint Retail	0.00	NA	0	NA	3	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-8-02-3342	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	20.00	0.00	10	29	2	0.00	-20.00	0.00	1.55
NH	1-Jun-14	AGGR	PR-8-02-3343	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-8-02-3345	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-8-02-3510	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE EEL	Parity with FairPoint Retail	15.22	0.00	92	0	14	1.00	-15.22	0.00	
NH	1-Jun-14	AGGR	PR-8-02-3530	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE IOF	Parity with FairPoint Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-8-02-5000	Entire State	Percent Open Orders in a Hold Status > 90 Days	Interconnection Trunks (I	Parity with FairPoint Retail	0.00	100.00	4	1	0	1.00	100.00	0.00	
NH	1-Jun-14	AGGR	PR-9-01-3520	Entire State	% On Time Performance - Hot Cut	UNE Loop - Basic Hot C	95% Completed Within Window	NA	100.00	NA	13	NA	13.00	100.00	0.00	
NH	1-Jun-14	AGGR	PR-9-01-3523	Entire State	% On Time Performance - Hot Cut	UNE Loop - Large Job H	95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-9-01-3525	Entire State	% On Time Performance - Hot Cut	UNE Loop - Batch Hot C	95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-9-04-3525	Entire State	% On Time Batch Due Date	UNE Loop - Batch Hot C	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	PR-9-08-3533	Entire State	Average Duration of Hot Cut Installation Troubles	UNE POTS - Loop - Hot	Parity with FairPoint Retail	22.25	16.63	123	1	2737	16.63	-5.62	0.00	
NH	1-Jun-14	AGGR	MR-1-01-6050	Entire State	Average Response Time - Create Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	0.96	2.59	12917	1994	12422	5,165.00	1.63	0.00	5.00
NH	1-Jun-14	AGGR	MR-1-02-6050	Entire State	Average Response Time - Status Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	0.30	110.48	64467	23	19579	2,541.00	110.17	0.00	5.00
NH	1-Jun-14	AGGR	MR-1-03-6050	Entire State	Average Response Time - Modify Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	0.82	33.70	4745	162	3882	5,460.00	32.89	0.00	5.00
NH	1-Jun-14	AGGR	MR-1-04-6050	Entire State	Average Response Time - Request Cancellation of Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	0.89	32.67	718	9	495	294.00	31.98	0.00	5.00
NH	1-Jun-14	AGGR	MR-1-05-6050	Entire State	Average Response Time - Trouble Report History (by TN/Circuit)	LSI-TA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-1-06-6050	Entire State	Average Response Time - Test Trouble (POTS Only)	LSI-TA	Parity with Retail plus not more than four (4) seconds	NA	45.93	NA	460	NA	21,126.00	45.93	0.00	
NH	1-Jun-14	AGGR	MR-1-07-6060	Entire State	% On-Time Ticket Closure on Bonded Open Tickets by FairPoint.	EBTA	98% on-time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-1-07-6095	Entire State	% On-Time Ticket Closure on Bonded Open Tickets by FairPoint.	TAXI	98% on-time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-1-08-6060	Entire State	% On-Time - Create Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-1-08-6095	Entire State	% On-Time - Create Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-1-09-6060	Entire State	% On-Time - Status Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-1-09-6095	Entire State	% On-Time - Status Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-1-10-6060	Entire State	% On-Time - Modify Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-1-10-6095	Entire State	% On-Time - Modify Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-1-11-6060	Entire State	% On-Time - Request Cancellation of Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-1-11-6095	Entire State	% On-Time - Request Cancellation of Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-1-12-6060	Entire State	% On-Time - Test Trouble (POTS Only)	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-1-12-6095	Entire State	% On-Time - Test Trouble (POTS Only)	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-2-01-2200	Entire State	Network Trouble Report Rate	Resale Specials	Parity with FairPoint Retail	0.39	0.00	32524	346	128	0.00	-0.39	0.00	0.65
NH	1-Jun-14	AGGR	MR-2-01-3200	Entire State	Network Trouble Report Rate	UNE Specials	Parity with FairPoint Retail	0.39	1.12	32524	3560	128	40.00	0.73	0.00	-5.00
NH	1-Jun-14	AGGR	MR-2-01-5000	Entire State	Network Trouble Report Rate	Interconnection Trunks (I	Parity with FairPoint Retail	0.00	0.00	9	835	0	0.00	0.00	0.00	5.00
NH	1-Jun-14	AGGR	MR-2-02-2100	Entire State	Network Trouble Report Rate - Loop	Resale POTS	Parity with FairPoint Retail	1.05	0.25	203610	4406	2142	11.00	-0.80	0.00	5.00
NH	1-Jun-14	AGGR	MR-2-02-2341	Entire State	Network Trouble Report Rate - Loop	Resale 2-Wire Digital Se	Parity with FairPoint Retail	0.00	0.00	1784	216	0	0.00	0.00	0.00	5.00
NH	1-Jun-14	AGGR	MR-2-02-3112	Entire State	Network Trouble Report Rate - Loop	UNE POTS Loop	Parity with FairPoint Retail	1.05	0.51	203610	17629	2142	90.00	-0.54	0.00	5.00
NH	1-Jun-14	AGGR	MR-2-02-3140	Entire State	Network Trouble Report Rate - Loop	UNE POTS Platform	Parity With FairPoint Retail	1.05	0.34	203610	19465	2142	67.00	-0.71	0.00	5.00
NH	1-Jun-14	AGGR	MR-2-02-3341	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire Digital Loop	Parity with FairPoint Retail	1.05	0.00	203882	76	2142	0.00	-1.05	0.00	0.13
NH	1-Jun-14	AGGR	MR-2-02-3342	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	0.99	0.61	202453	3299	2011	20.00	-0.39	0.00	2.27
NH	1-Jun-14	AGGR	MR-2-02-3343	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-2-02-3345	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-2-03-2100	Entire State	Network Trouble Report Rate - Central Office	Resale POTS	Parity with FairPoint Retail	0.11	0.11	203610	4406	224	5.00	0.00	0.00	-0.37
NH	1-Jun-14	AGGR	MR-2-03-2341	Entire State	Network Trouble Report Rate - Central Office	Resale 2-Wire Digital Se	Parity with FairPoint Retail	0.00	0.00	1784	216	0	0.00	0.00	0.00	5.00
NH	1-Jun-14	AGGR	MR-2-03-3112	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Loop	Parity with FairPoint Retail	0.03	0.03	203610	17629	57	6.00	0.01	0.00	-0.72
NH	1-Jun-14	AGGR	MR-2-03-3140	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Platform	Parity With FairPoint Retail	0.11	0.14	203610	19465	224	28.00	0.03	0.00	-1.43
NH	1-Jun-14	AGGR	MR-2-03-3341	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire Digital Loop	Parity with FairPoint Retail	0.11	0.00	203882	76	224	0.00	-0.11	0.00	1.40
NH	1-Jun-14	AGGR	MR-2-03-3342	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	0.03	0.00	202453	3299	55	0.00	-0.03	0.00	0.22
NH	1-Jun-14	AGGR	MR-2-03-3343	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-2-03-3345	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-2-04-2100	Entire State	% Subsequent Reports	Resale POTS	No Standard	NA	0.00	NA	16	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	MR-2-04-2341	Entire State	% Subsequent Reports	Resale 2-Wire Digital Se	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-2-04-3112	Entire State	% Subsequent Reports	UNE POTS Loop	No Standard	NA	0.00	NA	96	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	MR-2-04-3140	Entire State	% Subsequent Reports	UNE POTS Platform	No Standard	NA	0.00	NA	95	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	MR-2-04-3341	Entire State	% Subsequent Reports	UNE 2-Wire Digital Loop	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	

STATE	MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Jun-14	AGGR	MR-2-04-3342	Entire State	% Subsequent Reports	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	25	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	MR-2-04-3343	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Line	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-2-04-3345	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Line	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-2-05-2100	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale POTS	No Standard	NA	0.61	NA	4406	NA	27.00	0.61	0.00	
NH	1-Jun-14	AGGR	MR-2-05-2200	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale Specials	No Standard	0.00	0.87	9988	346	0	3.00	0.87	0.00	
NH	1-Jun-14	AGGR	MR-2-05-2341	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale 2-Wire Digital Se	No Standard	NA	0.46	NA	216	NA	1.00	0.46	0.00	
NH	1-Jun-14	AGGR	MR-2-05-3112	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Loop	No Standard	0.00	0.33	641	17629	0	58.00	0.33	0.00	
NH	1-Jun-14	AGGR	MR-2-05-3140	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Platform	No Standard	NA	0.71	NA	19465	NA	138.00	0.71	0.00	
NH	1-Jun-14	AGGR	MR-2-05-3200	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE Specials	No Standard	0.00	0.84	9988	3560	0	30.00	0.84	0.00	
NH	1-Jun-14	AGGR	MR-2-05-3341	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire Digital Loop	No Standard	0.00	0.00	641	76	0	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	MR-2-05-3342	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL Loops	No Standard	0.00	0.42	641	3299	0	14.00	0.42	0.00	
NH	1-Jun-14	AGGR	MR-2-05-3343	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-2-05-3345	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-3-01-2110	Entire State	% Missed Repair Appointment - Loop	Resale POTS Business	Parity with FP Retail	28.34	30.00	367	10	104	3.00	1.66	0.00	-0.51
NH	1-Jun-14	AGGR	MR-3-01-2120	Entire State	% Missed Repair Appointment - Loop	Resale POTS Residence	Parity with FP Retail	14.82	0.00	1775	1	263	0.00	-14.82	0.00	
NH	1-Jun-14	AGGR	MR-3-01-2341	Entire State	% Missed Repair Appointment - Loop	Resale 2-Wire Digital Se	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-3-01-3112	Entire State	% Missed Repair Appointment - Loop	UNE POTS Loop	Parity with FP Retail	17.13	16.67	2142	90	367	15.00	-0.47	0.00	0.06
NH	1-Jun-14	AGGR	MR-3-01-3144	Entire State	% Missed Repair Appointment - Loop	UNE Platform Business	Parity With FP Retail	28.34	13.73	367	51	104	7.00	-14.61	0.00	2.13
NH	1-Jun-14	AGGR	MR-3-01-3145	Entire State	% Missed Repair Appointment - Loop	UNE Platform Residence	Parity With FP Retail	14.82	0.00	1775	16	263	0.00	-14.82	0.00	1.42
NH	1-Jun-14	AGGR	MR-3-01-3341	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire Digital Loop	Parity with FP Retail	17.13	NA	2142	NA	367	NA	-17.13	0.00	
NH	1-Jun-14	AGGR	MR-3-01-3342	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL Loops	Parity with FP Retail	17.14	8.70	2141	23	367	2.00	-8.45	0.00	0.77
NH	1-Jun-14	AGGR	MR-3-01-3343	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-3-01-3345	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-3-02-2110	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Business	Parity with FP Retail	21.79	0.00	78	4	17	0.00	-21.79	0.00	
NH	1-Jun-14	AGGR	MR-3-02-2120	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Residence	Parity with FP Retail	12.33	0.00	146	1	18	0.00	-12.33	0.00	
NH	1-Jun-14	AGGR	MR-3-02-2341	Entire State	% Missed Repair Appointment - Central Office	Resale 2-Wire Digital Se	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-3-02-3112	Entire State	% Missed Repair Appointment - Central Office	UNE POTS Loop	Parity with FP Retail	10.53	0.00	57	6	6	0.00	-10.53	0.00	0.09
NH	1-Jun-14	AGGR	MR-3-02-3144	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Business	Parity With FP Retail	21.79	7.69	78	26	17	2.00	-14.10	0.00	1.35
NH	1-Jun-14	AGGR	MR-3-02-3145	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Residence	Parity With FP Retail	12.33	0.00	146	2	18	0.00	-12.33	0.00	
NH	1-Jun-14	AGGR	MR-3-02-3341	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital Loop	Parity with FP Retail	10.53	NA	57	NA	6	NA	-10.53	0.00	
NH	1-Jun-14	AGGR	MR-3-02-3342	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL Loops	Parity with FP Retail	10.53	0.00	57	2	6	0.00	-10.53	0.00	
NH	1-Jun-14	AGGR	MR-3-02-3343	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-3-02-3345	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-3-03-2100	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale POTS	No Standard	18.11	0.00	1060	27	192	0.00	-18.11	0.00	
NH	1-Jun-14	AGGR	MR-3-03-2341	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale 2-Wire Digital Se	No Standard	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	MR-3-03-3112	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Loop	No Standard	NA	100.00	NA	58	NA	58.00	100.00	0.00	
NH	1-Jun-14	AGGR	MR-3-03-3140	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Platform	No Standard	NA	100.00	NA	138	NA	138.00	100.00	0.00	
NH	1-Jun-14	AGGR	MR-3-03-3341	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire Digital Loop	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-3-03-3342	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL Loops	No Standard	NA	100.00	NA	14	NA	14.00	100.00	0.00	
NH	1-Jun-14	AGGR	MR-3-03-3343	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Line	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-3-03-3345	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Line	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-01-2100	Entire State	Mean Time To Repair - Total	Resale POTS	Parity with FP Retail	27.82	9.99	2366	16	65822	159.84	-17.83	30.09	3.72
NH	1-Jun-14	AGGR	MR-4-01-2216	Entire State	Mean Time To Repair - Total	Resale Specials (Non DS	Parity with FP Retail	9.33	NA	17	NA	159	NA	-9.33	7.69	
NH	1-Jun-14	AGGR	MR-4-01-2217	Entire State	Mean Time To Repair - Total	Resale Specials (DS1 &	Parity with FP Retail	9.67	NA	111	NA	1074	NA	-9.67	14.61	
NH	1-Jun-14	AGGR	MR-4-01-2341	Entire State	Mean Time To Repair - Total	Resale 2-Wire Digital Se	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-01-3112	Entire State	Mean Time To Repair - Total	UNE POTS Loop	Parity with FP Retail	28.38	11.58	2199	96	62404	1,111.88	-16.80	29.56	5.00
NH	1-Jun-14	AGGR	MR-4-01-3140	Entire State	Mean Time To Repair - Total	UNE POTS Platform	Parity with FP Retail	27.82	12.21	2366	95	65822	1,159.59	-15.61	30.09	5.00
NH	1-Jun-14	AGGR	MR-4-01-3216	Entire State	Mean Time To Repair - Total	UNE Specials (Non DS0	Parity with FP Retail	9.33	NA	17	NA	159	NA	-9.33	7.69	
NH	1-Jun-14	AGGR	MR-4-01-3217	Entire State	Mean Time To Repair - Total	UNE Specials (DS1 & D	Parity with FP Retail	9.67	6.46	111	40	1074	258.22	-3.22	14.61	1.45
NH	1-Jun-14	AGGR	MR-4-01-3341	Entire State	Mean Time To Repair - Total	UNE 2-Wire Digital Loop	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-01-5000	Entire State	Mean Time To Repair - Total	Interconnection Trunks (I	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-02-2110	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Business	Parity with FP Retail	12.39	15.15	367	10	4547	151.46	2.76	12.07	-0.79
NH	1-Jun-14	AGGR	MR-4-02-2120	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Residence	Parity with FP Retail	32.15	2.49	1775	1	57065	2.49	-29.66	31.12	
NH	1-Jun-14	AGGR	MR-4-02-2341	Entire State	Mean Time To Repair - Loop Trouble	Resale 2-Wire Digital Se	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-02-3112	Entire State	Mean Time To Repair - Loop Trouble	UNE POTS Loop	Parity with FP Retail	28.72	11.93	2142	90	61523	1,074.02	-16.79	29.73	5.00
NH	1-Jun-14	AGGR	MR-4-02-3144	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Business	Parity With FP Retail	12.39	11.05	367	51	4547	563.54	-1.34	12.07	0.77

STATE	MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Jun-14	AGGR	MR-4-02-3145	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Residence	Parity With FP Retail	32.15	18.16	1775	16	57065	290.50	-13.99	31.12	2.58
NH	1-Jun-14	AGGR	MR-4-02-3341	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire Digital Loop	Parity with FP Retail	28.72	NA	2142	NA	61523	NA	-28.72	29.73	
NH	1-Jun-14	AGGR	MR-4-02-3342	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL Loops	Parity with FP Retail	28.73	18.30	2141	23	61519	421.01	-10.43	29.73	2.21
NH	1-Jun-14	AGGR	MR-4-02-3343	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-02-3345	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-03-2110	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Business	Parity with FP Retail	16.03	0.52	78	4	1251	2.09	-15.51	42.94	
NH	1-Jun-14	AGGR	MR-4-03-2120	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Residence	Parity with FP Retail	20.27	3.79	146	1	2959	3.79	-16.48	24.61	
NH	1-Jun-14	AGGR	MR-4-03-2341	Entire State	Mean Time To Repair - Central Office Trouble	Resale 2-Wire Digital Se	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-03-3112	Entire State	Mean Time To Repair - Central Office Trouble	UNE POTS Loop	Parity with FP Retail	15.45	6.31	57	6	880	37.86	-9.14	18.72	1.20
NH	1-Jun-14	AGGR	MR-4-03-3144	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Business	Parity With FP Retail	16.03	11.38	78	26	1251	295.97	-4.65	42.94	0.33
NH	1-Jun-14	AGGR	MR-4-03-3145	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Residence	Parity With FP Retail	20.27	4.79	146	2	2959	9.58	-15.48	24.61	
NH	1-Jun-14	AGGR	MR-4-03-3341	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Digital Loop	Parity with FP Retail	15.45	NA	57	NA	880	NA	-15.45	18.72	
NH	1-Jun-14	AGGR	MR-4-03-3342	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL Loops	Parity with FP Retail	15.45	1.66	57	2	880	3.32	-13.79	18.72	
NH	1-Jun-14	AGGR	MR-4-03-3343	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-03-3345	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-04-2100	Entire State	% Cleared (all troubles) within 24 Hours	Resale POTS	Parity with FP Retail	57.73	93.75	2366	16	1366	15.00	36.02	0.00	2.88
NH	1-Jun-14	AGGR	MR-4-04-2216	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (Non DS	Parity with FP Retail	94.12	NA	17	NA	16	NA	-94.12	0.00	
NH	1-Jun-14	AGGR	MR-4-04-2217	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (DS1 &	Parity with FP Retail	90.09	NA	111	NA	100	NA	-90.09	0.00	
NH	1-Jun-14	AGGR	MR-4-04-2341	Entire State	% Cleared (all troubles) within 24 Hours	Resale 2-Wire Digital Se	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-04-3112	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Loop	Parity with FP Retail	56.30	90.63	2199	96	1238	87.00	34.33	0.00	5.00
NH	1-Jun-14	AGGR	MR-4-04-3140	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Platform	Parity with FP Retail	57.73	94.74	2366	95	1366	90.00	37.00	0.00	5.00
NH	1-Jun-14	AGGR	MR-4-04-3216	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (Non DS)	Parity with FP Retail	94.12	NA	17	NA	16	NA	-94.12	0.00	
NH	1-Jun-14	AGGR	MR-4-04-3217	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (DS1 & DS	Parity with FP Retail	88.29	97.50	111	40	98	39.00	9.21	0.00	1.46
NH	1-Jun-14	AGGR	MR-4-04-3341	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire Digital Loop	Parity with FP Retail	56.30	NA	2199	NA	1238	NA	-56.30	0.00	
NH	1-Jun-14	AGGR	MR-4-04-3342	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	26.88	80.00	1317	25	354	20.00	53.12	0.00	5.00
NH	1-Jun-14	AGGR	MR-4-04-3343	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-04-3345	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-04-5000	Entire State	% Cleared (all troubles) within 24 Hours	Interconnection Trunks (I	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-05-5000	Entire State	% Out of Service > 2 Hours	Interconnection Trunks (I	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-06-2110	Entire State	% Out of Service > 4 Hours	Resale POTS - Business	Parity with FP Retail	70.48	60.00	210	10	148	6.00	-10.48	0.00	0.39
NH	1-Jun-14	AGGR	MR-4-06-2120	Entire State	% Out of Service > 4 Hours	Resale POTS - Resident	Parity with FP Retail	91.40	0.00	1268	2	1159	0.00	-91.40	0.00	
NH	1-Jun-14	AGGR	MR-4-06-2216	Entire State	% Out of Service > 4 Hours	Resale Specials (Non DS	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-06-2217	Entire State	% Out of Service > 4 Hours	Resale Specials (DS1 &	Parity with FP Retail	100.00	NA	1	NA	1	NA	-100.00	0.00	
NH	1-Jun-14	AGGR	MR-4-06-3144	Entire State	% Out of Service > 4 Hours	UNE Platform Business	Parity with FP Retail	70.48	62.50	210	32	148	20.00	-7.98	0.00	0.72
NH	1-Jun-14	AGGR	MR-4-06-3145	Entire State	% Out of Service > 4 Hours	UNE Platform Residence	Parity with FP Retail	91.40	81.82	1268	11	1159	9.00	-9.59	0.00	0.69
NH	1-Jun-14	AGGR	MR-4-06-3216	Entire State	% Out of Service > 4 Hours	UNE Specials (Non DS)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-06-3217	Entire State	% Out of Service > 4 Hours	UNE Specials (DS1 & DS	Parity with FP Retail	100.00	NA	1	NA	1	NA	-100.00	0.00	
NH	1-Jun-14	AGGR	MR-4-06-5000	Entire State	% Out of Service > 4 Hours	Interconnection Trunks (I	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-07-2110	Entire State	% Out of Service > 12 Hours	Resale POTS - Business	Parity with FP Retail	45.71	50.00	210	10	96	5.00	4.29	0.00	-0.59
NH	1-Jun-14	AGGR	MR-4-07-2120	Entire State	% Out of Service > 12 Hours	Resale POTS - Resident	Parity with FP Retail	76.26	0.00	1268	2	967	0.00	-76.26	0.00	
NH	1-Jun-14	AGGR	MR-4-07-2341	Entire State	% Out of Service > 12 Hours	Resale 2-Wire Digital Se	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-07-3112	Entire State	% Out of Service > 12 Hours	UNE POTS Loop	Parity with FP Retail	73.21	44.90	1422	49	1041	22.00	-28.31	0.00	3.96
NH	1-Jun-14	AGGR	MR-4-07-3144	Entire State	% Out of Service > 12 Hours	UNE Platform Business	Parity with FP Retail	45.71	50.00	210	32	96	16.00	4.29	0.00	-0.64
NH	1-Jun-14	AGGR	MR-4-07-3145	Entire State	% Out of Service > 12 Hours	UNE Platform Residence	Parity with FP Retail	76.26	63.64	1268	11	967	7.00	-12.63	0.00	0.66
NH	1-Jun-14	AGGR	MR-4-07-3341	Entire State	% Out of Service > 12 Hours	UNE 2-Wire Digital Loop	Parity with FP Retail	71.92	NA	1478	NA	1063	NA	-71.92	0.00	
NH	1-Jun-14	AGGR	MR-4-07-3342	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	73.21	NA	1422	NA	1041	NA	-73.21	0.00	
NH	1-Jun-14	AGGR	MR-4-07-3343	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-07-3345	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-07-5000	Entire State	% Out of Service > 12 Hours	Interconnection Trunks (I	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-08-2110	Entire State	% Out of Service > 24 Hours	Resale POTS Business	Parity with FP Retail	9.05	10.00	210	10	19	1.00	0.95	0.00	-0.75
NH	1-Jun-14	AGGR	MR-4-08-2120	Entire State	% Out of Service > 24 Hours	Resale POTS Residence	Parity with FP Retail	45.98	0.00	1268	2	583	0.00	-45.98	0.00	
NH	1-Jun-14	AGGR	MR-4-08-2216	Entire State	% Out of Service > 24 Hours	Resale Specials (Non DS	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-08-2217	Entire State	% Out of Service > 24 Hours	Resale Specials (DS1 &	Parity with FP Retail	100.00	NA	1	NA	1	NA	-100.00	0.00	
NH	1-Jun-14	AGGR	MR-4-08-2341	Entire State	% Out of Service > 24 Hours	Resale 2-Wire Digital Se	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-08-3112	Entire State	% Out of Service > 24 Hours	UNE POTS Loop	Parity with FP Retail	41.63	4.08	1422	49	592	2.00	-37.55	0.00	5.00
NH	1-Jun-14	AGGR	MR-4-08-3144	Entire State	% Out of Service > 24 Hours	UNE Platform Business	Parity With FP Retail	9.05	9.38	210	32	19	3.00	0.33	0.00	-0.45

STATE	MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Jun-14	AGGR	MR-4-08-3145	Entire State	% Out of Service > 24 Hours	UNE Platform Residence	Parity With FP Retail	45.98	9.09	1268	11	583	1.00	-36.89	0.00	2.25
NH	1-Jun-14	AGGR	MR-4-08-3216	Entire State	% Out of Service > 24 Hours	UNE Specials (Non DS0	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-08-3217	Entire State	% Out of Service > 24 Hours	UNE Specials (DS1 & D1	Parity with FP Retail	100.00	NA	1	NA	1	NA	-100.00	0.00	
NH	1-Jun-14	AGGR	MR-4-08-3341	Entire State	% Out of Service > 24 Hours	UNE 2-Wire Digital Loop	Parity with FP Retail	41.63	NA	1422	NA	592	NA	-41.63	0.00	
NH	1-Jun-14	AGGR	MR-4-08-3342	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	41.63	NA	1422	NA	592	NA	-41.63	0.00	
NH	1-Jun-14	AGGR	MR-4-08-3343	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-08-3345	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-4-08-5000	Entire State	% Out of Service > 24 Hours	Interconnection Trunks (1	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-5-01-2100	Entire State	% Repeat Reports within 30 Days	Resale POTS	Parity with FP Retail	15.51	6.25	2366	16	367	1.00	-9.26	0.00	0.62
NH	1-Jun-14	AGGR	MR-5-01-2200	Entire State	% Repeat Reports within 30 Days	Resale Specials	Parity with FP Retail	35.16	NA	128	NA	45	NA	-35.16	0.00	
NH	1-Jun-14	AGGR	MR-5-01-2341	Entire State	% Repeat Reports within 30 Days	Resale 2-Wire Digital Se	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-5-01-3112	Entire State	% Repeat Reports within 30 Days	UNE POTS Loop	Parity with FP Retail	15.51	10.42	2366	96	367	10.00	-5.09	0.00	1.23
NH	1-Jun-14	AGGR	MR-5-01-3140	Entire State	% Repeat Reports within 30 Days	UNE POTS Platform	Parity With FP Retail	15.51	13.68	2366	95	367	13.00	-1.83	0.00	0.31
NH	1-Jun-14	AGGR	MR-5-01-3200	Entire State	% Repeat Reports within 30 Days	UNE Specials	Parity with FP Retail	35.16	15.00	128	40	45	6.00	-20.16	0.00	2.30
NH	1-Jun-14	AGGR	MR-5-01-3341	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire Digital Loop	Parity with FP Retail	15.51	NA	2366	NA	367	NA	-15.51	0.00	
NH	1-Jun-14	AGGR	MR-5-01-3342	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL Loops	Parity with FP Retail	15.52	24.00	2365	25	367	6.00	8.48	0.00	-1.39
NH	1-Jun-14	AGGR	MR-5-01-3343	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-5-01-3345	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	MR-5-01-5000	Entire State	% Repeat Reports within 30 Days	Interconnection Trunks (1	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jun-14	AGGR	NP-1-01-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard	CLEC Trunks	See Guidelines	NA	0.00	NA	95	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	NP-1-02-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard (No Exceptions)	CLEC Trunks	See Guidelines	NA	68.42	NA	95	NA	65.00	68.42	0.00	
NH	1-Jun-14	AGGR	NP-1-03-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Two (2) Mo	CLEC Trunks	See Guidelines	NA	0.00	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	NP-1-04-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Three (3) M	CLEC Trunks	See Guidelines	NA	0.00	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	NP-2-01-6701	Entire State	% On Time Response to Request for Physical Collocation	Collocation - New Applic	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	NP-2-01-6702	Entire State	% On Time Response to Request for Physical Collocation	Collocation - Augment A	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	NP-2-02-6701	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - New Applic	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	NP-2-02-6702	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - Augment A	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	NP-2-03-6701	Entire State	Average Interval - Physical Collocation	Collocation - New Applic	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	NP-2-03-6711	Entire State	Average Interval - Physical Collocation	Collocation Augment A	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	NP-2-03-6712	Entire State	Average Interval - Physical Collocation	Collocation Augment A	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	NP-2-04-6701	Entire State	Average Interval - Virtual Collocation	Collocation - New Applic	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	NP-2-04-6702	Entire State	Average Interval - Virtual Collocation	Collocation - Augment A	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	NP-2-05-6701	Entire State	% On Time - Physical Collocation	Collocation - New Applic	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	NP-2-05-6702	Entire State	% On Time - Physical Collocation	Collocation - Augment A	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	NP-2-06-6701	Entire State	% On Time - Virtual Collocation	Collocation - New Applic	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	NP-2-06-6702	Entire State	% On Time - Virtual Collocation	Collocation - Augment A	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	NP-2-07-6701	Entire State	Average Delay Days - Physical Collocation	Collocation - New Applic	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	NP-2-07-6702	Entire State	Average Delay Days - Physical Collocation	Collocation Augment A	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	NP-2-08-6701	Entire State	Average Delay Days - Virtual Collocation	Collocation - New Applic	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	NP-2-08-6702	Entire State	Average Delay Days - Virtual Collocation	Collocation Augment A	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jun-14	AGGR	BI-1-02-1000	Entire State	% DUF in four (4) Business Days	Resale & UNE combined	95% in four (4) Business Days	NA	100.00	NA	224832	NA	224,831.00	100.00	0.00	
NH	1-Jun-14	AGGR	BI-2-01-1000	Entire State	Timeliness of Carrier Bill	Resale & UNE combined	98% in 10 Business Days	NA	100.00	NA	227	NA	227.00	100.00	0.00	
NH	1-Jun-14	AGGR	BI-3-04-1000	Entire State	% CLEC Billing Claims Acknowledged within two (2) Business Days	Resale & UNE combined	95% within two (2) business days after receipt	NA	95.42	NA	459	NA	438.00	95.42	0.00	
NH	1-Jun-14	AGGR	BI-3-05-1000	Entire State	% CLEC Billing Claims Resolved within 28 Calendar Days After Acknow	Resale & UNE combined	95% within 28 Calendar Days after acknowledgement	NA	100.00	NA	2302	NA	2,302.00	100.00	0.00	
NH	1-Jun-14	AGGR	BI-3-07-1000	Entire State	% Full or Partial Denials	Resale & UNE combined	No Standard	NA	42.12	NA	2348	NA	989.00	42.12	0.00	
NH	1-Jun-14	AGGR	BI-3-08-1000	Entire State	% CLEC Billing Claim Credits Not Appearing on the Bill within 45 days	Resale & UNE combined	97.5% within 45 calendar days	NA	100.00	NA	1434	NA	1,434.00	100.00	0.00	
NH	1-Jun-14	AGGR	BI-9-01-1000	Entire State	% Billing Completeness in Twelve Billing Cycles	Resale & UNE combined	96%	NA	99.53	NA	1832857	NA	1,824,196.30	99.53	0.00	
NH	1-Jun-14	AGGR	OD-1-01-1021	Entire State	Average Speed of Answer - Operator Services	Operator Service Center	Parity with FairPoint Retail	1.60	2.61	30483	1001	48803	2,614.00	1.01	0.00	
NH	1-Jun-14	AGGR	OD-1-02-1021	Entire State	Average Speed of Answer - Directory Assistance	Operator Service Center	Parity with FairPoint Retail	2.51	1.72	62507	4149	156676	7,154.00	-0.78	0.00	